

# SAFE House Sun

Winter 2012



## Evaluation of SH Services

We all like to think that we are doing a good job and that what we do makes a difference. We all want to know that we make a healthy difference in the lives of our families, that we make a positive contribution where we work or that when we volunteer our time and financial support to causes we believe in that things do improve. S.A.F.E. House is no different. We want to feel good about the work we do. More importantly, we must know if our services are effective. If they aren't, we have wasted our residents time, the time of all the other agencies we work with and have wasted the money we receive to provide shelter and services.

I recently reviewed the evaluative data we collect for our own use and the data we are required to collect for a major funding agency. The data we have collected is very positive and documents that residents are receiving services that are effective, respectful and appropriate. And, I am delighted to share it with you!

### S.A.F.E. House Resident Evaluation of Services

Our residents complete this anonymous survey at the time they discharge from shelter. We use it to identify deficits, see where we need to do a better job and can suggest additional services we need to offer. All questions are responded to using a Likkert scale with 1=Poor, 4= Very Good and 5= Excellent. Questions and averaged responses are:

#### RESULTS

1. Able to get services I needed = 4.2
2. Would use services again if needed = 4.5.
3. I was given info on SH, the services offered and how to use them = 4.5.
4. Location of SH services easy to access = 4.5.
5. Length of time from request to obtaining services was reasonable = 4.5.
6. Staff available to see me as often as necessary= 4.5.
7. Services were available at times good for me= 4.3.
8. I was given opportunity to participate in the treatment process = 4.6.
9. My children and I were treated with dignity and respect by all SH staff. = 4.6.
10. I was given information regarding my rights at SH = 4.6.
11. SH was sensitive to my cultural/ethnic background = 4.6.
12. I have learned things to improve my parenting skills = 4.2.
13. My children learned things that will help them = 4.4.
14. Staff listened to my children and I if we had a question = 4.4.
15. Quality of the meals = 4.5.
16. Availability of necessary goods (clothes, toiletries, diapers etc.) = 4.4.
17. I am better able to understand the cycle of violence and the effects of violence on my life = 4.3.
18. I learned about other community services and how to get services = 4.1.

#### Funder Survey Data

This survey is completed by residents once each month and is responded to with a yes/no answer. Again, is an anonymous survey.

#### RESULTS

1. From this program I learned more about domestic violence and how it affects my life. 91.14 residents strongly agreed/agreed.
2. I got information from this program that helps me be safer. 94.9 strongly agree/agree.
3. Because of the information I received from this program, I know more about community resources and how to use them. 91.33 strongly agree/agree.

#### S.A.F.E. Discharge Data

We also gather information on where residents go when they discharge from SH. Our data indicates that 92% discharge to a safe environment (new home, family/friends, shelter, transitional housing) when they leave. This discharge rate is supported by internal data that documents that only .08% of our residents in 2010 were survivors who had previously been sheltered at SH at anytime since 2004. Please know that we haven't artificially arrived at these numbers. We do not place restrictions on the number of times an individual may enter shelter and we do not have a time limit before an individual may re-enter shelter.

I believe these numbers reflect the commitment of all of our staff. Thank you for your continued support.

Michele

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At the center of non-violence stands the principle of love.  - Dr. Martin Luther King Jr.





## S.A.F.E. House Annual Christmas Party Recap



It appeared that the snow falling outside only helped residents, non-residents, RISE participants and all the children get into a festive mood because this year's Christmas party was another fun-filled and successful event with approximately 150 folks in attendance. Children and adults alike were mesmerized by 2 wonderful magicians. Throughout the evening children were lined up to get their faces painted by Becky, the Route 66 Optimist Club president and "clown". Santa Claus arrived and with the help of 3 wonderful elves handed out gifts to all the children.

We have many people to thank in making this event possible. First, I'd like to express my appreciation to St. George Greek Orthodox Church who provided us with their event hall to hold the party. Next, a big thanks to the Route 66 Optimist Club who not only donated toys, clothes, shoes, etc. but also served the delicious traditional Christmas fare expertly prepared by our own kitchen staff. They also provided us with our Santa, an APD police officer, elves and a clown. A huge thanks goes to Party City on the Westside who donated the tablecloths, paper goods, stockings and stuffers and who so very generously support us throughout the year. Once again, the very talented Magic Shop magicians donated their time to make this Christmas special for the children. A special thanks to our Resident Services Department who took on the task of getting all the gifts wrapped for the party. To all of our wonderful and dedicated staff who made this event possible, a huge thank you!

Dale Klein-Kennedy, LPAT, LPCC  
Clinical Director





# Contributor's Corner

A HUGE THANK YOU TO ALL THOSE WHO DONATED GIFTS FOR OUR RESIDENTS, RISE PARTICIPANTS AND THOSE IN OUR NON-RESIDENTIAL PROGRAM FOR THE CHRISTMAS HOLIDAY. YOUR SUPPORT HAS ONCE AGAIN MADE A DIFFERENCE IN THE LIVES OF THOSE WHO ARE RECEIVING OUR SERVICES.

PNM

Mobile Mini  
Sandia National Laboratories  
City of Albuquerque Parks and Recreation  
Rio Grande Jewelry Supply  
Three Fountains Apartment Residents  
City of Albuquerque Security, Parking & Facilities  
Cottonwood Vision Care  
Victoria's Secret (Cottonwood & Coronado Locations)  
Women's Health 4ACC  
NM Mortgage Finance Authority  
MaryKay Gutierrez & Coldwell Banker Legacy  
Loretta Smith  
Alstate Steel Inc.  
Christ Lutheran Church & School  
Direct Buy of Albuquerque  
Brycon Corporation  
Deborah Santistevan  
CNM Student Nurse Association  
Four Hills Women's Golf Association  
Bath & Body Works – Coronado Mall  
Pulte Homes  
Annunciation Catholic School  
Keleher & McLeod  
Southwest Acupuncture College

Doug and Susan Thorpe  
Sheree Bernstein  
Marie Farnsworth  
Lorraine Garcia  
Elena Sanchez  
Elfriede Blakeslee  
Priscilla Martinez  
Vivien Lahiri  
Janice Moranz  
Carol Matthews  
Grieta van Coevering  
Shirley Shelton  
Sue Rose  
Sharon McCarter  
Rose Smith  
Beth Hanson  
Paul Trybus  
David Harder  
Stephane Campbell  
Deb Moyer  
Layla Job-Marquez  
Ardeth Walker  
Tom & Vickie  
McCullough  
Sian McCullough  
The Cox Family  
Eldon & Linda Burk  
Mike Baca  
Linda Buix  
Caroline Pultz  
Pat Kelly



Well's Fargo Bank  
 Olive Garden  
 SWCA Environmental Consultants  
 Mountain States Constructors  
 Fitness Kicks  
 Indigo Park Apartments  
 John XXIII Catholic Community  
 Marti Wolf  
 Family & Friends of Tammy Burk Brown  
 Kay Campbell  
 Julie & Todd Gustafson  
 Paul Brown  
 Kimberly M. Clark  
 Donald Walter  
 Mr. & Mrs. George Brown  
 The Burk Family  
 Party City Westside Location  
 Route 66 Optimist Club  
 Brownstein-Hyatt-Farber-Schreck Law Firm  
 Nation Contract Management Association  
 Kirk Benton & St. Martin's Adopt A Family Program

Danielle Lythgoe  
 Kim Nguyen  
 Hope Sykes  
 Aaron Arrey & Family  
 Liz Arrey  
 Stephanie Griego  
 Tammy Olson  
 Debby Dickens  
 Rosemary Sharpe  
 Kay Davis  
 Patricia Gamos  
 St. George Greek Orthodox Church  
 UNMH Finance Department  
 Bev Ballog & Friends  
 UNM Medical Group  
 Black Duck  
 HUB International  
 Sleuth Software  
 Grainger  
 Nancilee Pippin  
 Crystal Heart Lingerie



Special thanks to Kirtland Air Force Base  
 58 Maintenance Squadron Age Flight and MSgt Rob Foster,  
 who have collected, and will continue to collect, intake packages with toiletries  
 and children's items to give to those entering shelter. Often times when a family flees  
 their home they forget necessary everyday items such as toothbrushes & toothpaste.  
 With these intakes packages we are able to provide these things to our incoming  
 residents. A coloring book and small toy usually brings a smile to a child's face in this  
 difficult and scary time. *Thank you!*

# ← WHAT'S GOING ON →

## Reminder!

Teen Dating Violence (DV) Prevention and Awareness Month is a national effort to raise awareness about abuse in teen and 20-something relationships and promote programs that prevent it during the month of February.

For more information, visit the official website [www.teendvmonth.org](http://www.teendvmonth.org)



Many, many thanks to Racheal Sweeny, Mrs. Bernalillo County, for her "Fashion for a Cause" fundraiser for S.A.F.E. House held on January 14<sup>th</sup>. Several dozen amazingly beautiful gowns, donated by Bridal Elegance, were auctioned to help support the work we do.

Thank you Racheal...and best wishes when you compete for the Mrs. New Mexico title in February!

**Save The Date!**

4th Annual  
Birdhouse for SAFE House  
**Sunday, April 29, 2012**  
St. Clair Winery & Bistro  
More info coming soon!

## Survivor's Story



Amanda is a mother of four children. She has physical scars that serve as a reminder of the severe abuse she endured for 6 years from the father of her two youngest children. The night of the most recent incident her abuser and his friend were threatening her with violence. Her abuser punched her in the face, when he tried to hit her a second time, she struck at him in self-defense and she was taken into custody. She called S.A.F.E House seeking shelter. Amanda did not give up and focused on moving forward. Soon after her admittance into shelter she secured full time employment with benefits and approximately two weeks after securing employment she was accepted into a transitional housing program. She is doing a phenomenal job at living violence free.





**S.A.F.E. House**  
P.O. Box 25363  
Albuquerque, NM 87125

**Phone:** (505) 247-4219  
**Fax:** (505) 224-9695  
**24-Hour Crisis Hotline:** 1-800-773-3645

## S A F E H O U S E S U N

**Yes**, I am ready to help provide safety and support for survivors of domestic violence and their children in our community.

I want to be a part of S.A.F.E. House's mission to break the cycle of violence in New Mexico.

I would like to make a donation of:

\$1,000                      \$750                      \$ 500

\$250                        \$75                         \$50

Other: \$ \_\_\_\_\_

Your donation can be made by:

Enclosing a check (made payable to S.A.F.E. House) to P.O. Box 25363  
Albuquerque, NM 87125

OR, by going to our website at  
[www.safehousenm.org](http://www.safehousenm.org) and making a secure, on-line donation.

The return on your investment will be a brighter, safer community. With your help, one more mother will have a place to lay her weary head, one more child will know peace, one more family will have a chance at life.

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